

CITY OF NORTH CANTON, OHIO

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IN RE:)
)
NORTH CANTON)
SPECIAL COMMITTEE)
OF THE WHOLE MEETING)
) TRANSCRIPT OF PROCEEDINGS
)

Transcript of Proceedings held before North Canton
City Council, taken by the undersigned, Shannon
Roberts, a Registered Professional Reporter and Notary
Public in and for the State of Ohio, at the offices of
North Canton City Hall, 845 West Maple Street, North
Canton, Ohio, on Monday, the 9th day of September,
2019, at 8:18 p.m.

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APPEARANCES:

- Daniel Jeff Peters, Chairman
- Douglas Foltz, Member
- Darryl Revoldt, Member
- Marcia Kiesling, Member
- Stephanie Werren, Member
- Dominic Fonte, Member
- Patrick DeOrio, Director of Administration
- Catherine Farina, Deputy Director of Administration
- Timothy Fox, Director of Law
- Robert Graham, PE
- David Held, Mayor
- Ben Young, Clerk
- Stacey Gallucci, Clerk

1 MR. PETERS: I will call to order the
2 Special Committee meeting -- Committee of the
3 Whole meeting, Monday, September 9th, 2019.
4 It is 8:18.

5 Tim, please call the roll.

6 MR. FOX: Member Werren.

7 MS. WERREN: Here.

8 MR. FOX: Member Kiesling.

9 MS. KIESLING: Here.

10 MR. FOX: Member Foltz.

11 MR. FOLTZ: Here.

12 MR. FOX: Member Fonte is here, but
13 stepped out of the room.

14 MR. PETERS: Yep.

15 MR. FOX: Member Peters.

16 MR. PETERS: Here.

17 MR. FOX: Member Revoldt.

18 MR. REVOLDT: Here.

19 MR. PETERS: May I have a motion to
20 excuse Member Cerreta?

21 MR. FOLTZ: So moved.

22 MR. REVOLDT: Second.

23 MR. PETERS: All in favor?

24 MR. FOLTZ: Aye.

25 MR. PETERS: Aye.

1 MR. REVOLDT: Aye.

2 MS. KIESLING: Aye.

3 MS. WERREN: Aye.

4 MR. PETERS: Opposed?

5 (No response.)

6 Motion carries.

7 As the Law Director said, let the record
8 reflect Member Fonte is here. He is in the
9 restroom.

10 Okay. First up, finance and property.
11 Chairwoman Werren.

12 MS. WERREN: We have talked a great deal
13 about our service and maintenance and support
14 for all of our IT.

15 (Whereupon, Mr. Fonte re-enters the
16 room.)

17 MS. WERREN: And Cathy and the Mayor have
18 really done a really good job over the past
19 year of looking into this and changing many,
20 many of our systems. So I'm going to let you
21 talk about this, but this is important, and
22 thank you for putting the time into it. We
23 had some issues before. So thank you.

24 MR. DEORIO: Yes. Thank you. And the
25 record should reflect that Member Fonte is

1 back in the room.

2 But, yes, on the IT side, the City had a
3 long way to go, and we had a very short time
4 to get there. And as you know, much of the
5 news that you hear about has to deal with
6 cyber security, and you hear the words from
7 municipalities around us that have suffered
8 through breaches of security as it related to
9 cyber; information being hacked and whatnot.
10 Communities being held for ransom.

11 And so the City embarked upon that
12 mission two years back, and I believe we have
13 a first-rate IT company that's providing real
14 IT services, not things that we had had in
15 the past.

16 So we are looking at all the online --
17 on -- on site support. I think Cathy could
18 attest that the company is here on a -- you
19 know, more than a weekly basis,
20 troubleshooting, fixing, making sure
21 everything is working, all kinds of various
22 malware protection, Web browser protection,
23 dark Web monitoring, all the stuff we
24 wouldn't have thought of a couple years ago.
25 It's constantly changing. And they do a

1 fantastic job for us.

2 And this personal service agreement
3 renewal is at the same rate as before. So we
4 would appreciate being able to move forward
5 with this personal services agreement and
6 making sure that our infrastructure is
7 protected and not without that security.

8 MS. WERREN: Okay. Any other questions?
9 Yes.

10 MR. REVOLDT: Pat, you had mentioned
11 municipal ransoms. How confident or how good
12 is this particular team on that particular
13 issue? You indicated that there were a spate
14 of smaller communities that were held ransom.

15 MR. DEORIO: Not even necessarily
16 smaller.

17 MR. REVOLDT: Some large ones, too.

18 MR. DEORIO: There were some large ones,
19 as well. And, you know, I think that that's
20 one of the benefits that we get from being
21 the big fish in the small pond, so to speak.
22 But keep in mind, we selected this vendor
23 from, you know, a statewide search. And we
24 hired a consultant to find us the vendor.
25 And through that competitive process, we were

1 able to get to someone that really is on the
2 forefront of that technology and has the
3 commitment to stay there.

4 We go to meetings with their company on a
5 quarterly basis, both here and at their
6 location, so that we are staying abreast with
7 them. We are invited to conferences. I
8 think we are going to one this week.

9 MS. FARINA: Uh-huh. Yep.

10 MR. DEORIO: This week. And we are going
11 to be talking about cyber security again. So
12 I feel very comfortable with their approach,
13 very confident in their abilities. And I
14 think we should renew this personal services
15 agreement.

16 MR. FOX: For an example for you, it not
17 only educates, but it tests. It challenges.
18 It sends fake e-mails to our employees.

19 MR. FONTE: That's where I was going to
20 go with it.

21 MR. FOX: And -- and has trained us on
22 how to --

23 MR. HELD: To not respond.

24 MR. FOX: -- to look for these things.
25 And then if you are not completely certain,

1 there is a button that you can check and send
2 it to them, that's on your screen. And if
3 it's just a test, it congratulates you; hey,
4 you passed the test. If it's not a test, it
5 tells you, hey, thank you for sending this.
6 We are going to validate this, and then we'll
7 send it back to you.

8 And a perfect example of this is -- there
9 is a news-worthy story, and I certainly don't
10 want to pick on anyone. Mistakes happen.
11 But not three weeks ago, our payroll person
12 came to me and said, hey, I have this e-mail
13 from you, and you're asking to change your
14 direct deposit to a new account. And she
15 said, you'd probably ask to do this. I don't
16 think you'd e-mail me.

17 And so she showed it to me, and it was
18 exactly as though it came from me. It had my
19 exact e-mail address, her e-mail address, and
20 an account to change my direct deposit. And
21 from that, we sent that to them, and so they
22 are certainly investigating that.

23 But, you know, I think part of that
24 training keeps us alert for those types of
25 things, and prevented my paycheck from going

1 to an unknown source.

2 MR. FONTE: There is this thing I keep
3 getting. This is the third time now. It's
4 on the City one. And it says that I was
5 going through a light at 145 North Main,
6 which is City Hall, and it took a picture of
7 my thing, and I owe money. Now, is that the
8 phishing scheme they are doing?

9 MS. FARINA: Yes.

10 MR. FONTE: Okay.

11 MS. FARINA: So in addition to what you
12 are talking about, the phishing e-mails, they
13 do try to educate us on, as far as, you know,
14 spam and phishing. And Patrick mentioned the
15 malware, the spyware -- the spyware, and then
16 also the dark Web scans they do.

17 Something also that's really in the
18 forefront of IT is something called BCDR,
19 business continuity disaster recovery. And
20 they just recently came to us with that. And
21 what that is is that is -- you know, it does
22 a business impact analysis of your
23 organization. And it basically just -- I'll
24 read to you what it consists of.

25 It's a plan of action to ensure that

1 regular business will continue even during a
2 diaster. It's -- the diaster recovery part
3 is a subset of the business continuity
4 planning, and involves restoring vital
5 support systems, which are mostly like our
6 communications, hardware, and IT assets.
7 Disaster recovery aims to minimize business
8 downtime and focuses on getting technical
9 operations back to normal in the shortest
10 time possible.

11 And, obviously, with our safety services,
12 that's key. If we were to have some sort of
13 data breach or something, we would want to be
14 able to get restored as soon as possible. So
15 they have network engineers at a level III
16 that are looking at everything within our
17 networks, and then forming this BCDR plan.
18 It's all under the agreement.

19 MR. FONTE: I would think you would have
20 backup radios for that system, if we had a
21 failure --

22 MS. FARINA: Yeah. Definitely.

23 MR. FONTE: A safety radio. Excellent.

24 MR. PETERS: All right.

25 MR. FOLTZ: So we're moving that forward?

1 MR. PETERS: Steph, an emergency clause
2 on this?

3 MS. WERREN: Yep.

4 MR. FOLTZ: Okay.

5 MR. PETERS: All right. Thank you very
6 much. Next up, water, sewer, and rubbish.
7 Daryl, you want to take the lead on this, or
8 Pat?

9 MR. DEORIO: Sure.

10 MR. PETERS: The legislative request came
11 from you, so why don't you let us know what's
12 going on here?

13 MR. DEORIO: Thank you. This was
14 actually an item I could have included on the
15 agenda before the summer break, but given the
16 level of other things that were on there, I
17 just felt that it would have made it too
18 busy, so I asked for it to come back after
19 you guys returned.

20 And one of the components that we were
21 undertaking with this analysis of the permits
22 and -- and building department and all that
23 stuff was Section 935.02 that dealt with
24 tap-in fees, the cost for meters, for the
25 various size water lines.

1 I had the engineer go through that with
2 Brian Hill, who is the superintendent of
3 water distribution. And they spent, you
4 know, a considerable amount of time reviewing
5 this and then researching what the meters
6 currently cost versus what this ordinance
7 currently has, which goes back quite some
8 time, as well. And so there were some minor
9 tweaking we felt would be appropriate to go
10 ahead and do that.

11 So this isn't adjusting anybody's, you
12 know, water rate. This is just adjusting
13 the -- you know, the meter connection fee for
14 the size meter that you are going to get.
15 They were a little bit under what the market
16 pricing is today. So we wanted to make it
17 just what the market pricing is today. There
18 is not a profit or anything like that built
19 in. But we didn't want to lose -- continue
20 to keep losing money for these hook-ups that
21 occur.

22 So it's that thing that we want to be in
23 the regular habit of doing, that when we pass
24 the legislation, that at some point down the
25 road, we keep monitoring it to make sure that

1 it's doing the job that it was intended to
2 do.

3 MR. FONTE: Sounds good. Thank you.

4 MR. PETERS: I'm sure -- go ahead, Doug.

5 MR. FOLTZ: The only changes were the
6 meter sizes and the small taps; is that
7 correct? Everything else is --

8 MR. GRAHAM: Yeah.

9 MR. PETERS: Go ahead.

10 MR. FOLTZ: I think you added \$50
11 for the --

12 MR. GRAHAM: Right. And that was --

13 MR. FOLTZ: -- size of the --

14 MR. GRAHAM: We wanted to make sure we
15 were capturing the cost of our plumbing --

16 MR. FOLTZ: Okay.

17 MR. GRAHAM: -- inspector to go out
18 there. The meter costs weren't bad. And
19 then also, on the small taps, if you see, it
20 says, 1-inch tap. And it formally said, with
21 5/8-inch meter. That's the real significant
22 one. We left it at \$970, but we don't
23 include that meter anymore. So now if you
24 need a 1-inch -- or a residential,
25 basically -- 5/8-inch meter, 1-inch tap --

1 you pay the inside City rate or outside the
2 City rate, and then you go to the first
3 chart, and then you pay \$255 or \$308 for the
4 meter. That was the real significant change.

5 MR. FONTE: Rob -- Rob, and so if you are
6 replacing my meter, because you think it's
7 faulty, do I have to pay for that?

8 MR. GRAHAM: This is, I believe,
9 separate, for just --

10 MR. FONTE: Okay.

11 MR. DEORIO: This is new.

12 MR. FONTE: New stuff.

13 MR. GRAHAM: New construction.

14 MR. FONTE: Okay. I was just saying,
15 because sometimes those happen.

16 MR. GRAHAM: Right.

17 MR. FONTE: Okay.

18 MR. PETERS: Thank you. We'll move that
19 to no -- no emergency -- is everyone good to
20 move this --

21 MR. FOLTZ: I think you have --

22 MR. REVOLDT: I think you have four --

23 MR. KIESLING: Yeah.

24 MR. REVOLDT: -- to proceed.

25 MR. PETERS: Okay. That concludes our

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agenda. I'll entertain a motion to adjourn.

MR. FOLTZ: Motion to adjourn.

MS. KIESLING: Second.

MR. PETERS: All in favor?

MR. FOLTZ: Aye.

MR. PETERS: Aye.

MR. REVOLDT: Aye.

MS. KIESLING: Aye.

MS. WERREN: Aye.

MR. FONTE: Aye.

MR. PETERS: Opposed?

(No response.)

MR. PETERS: Motion carries. We are
adjourned.

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(This proceeding concluded at 8:30 p.m.)

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C E R T I F I C A T E

STATE OF OHIO,)
)
 STARK COUNTY.)

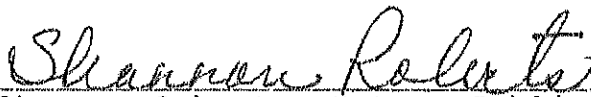
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I further certify that this proceeding was taken at the time and place in the foregoing caption specified.

I further certify that I am not a relative of, employee of or attorney for any party or counsel, or otherwise financially interested in this action.

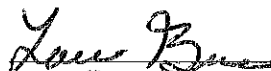
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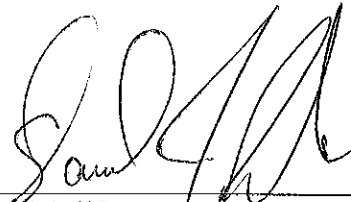


Shannon Roberts, Notary Public
 My commission expires February 2, 2023

ATTEST:



Laura Brown
 Director of Finance



Daniel Jeff Peters
 Council President