

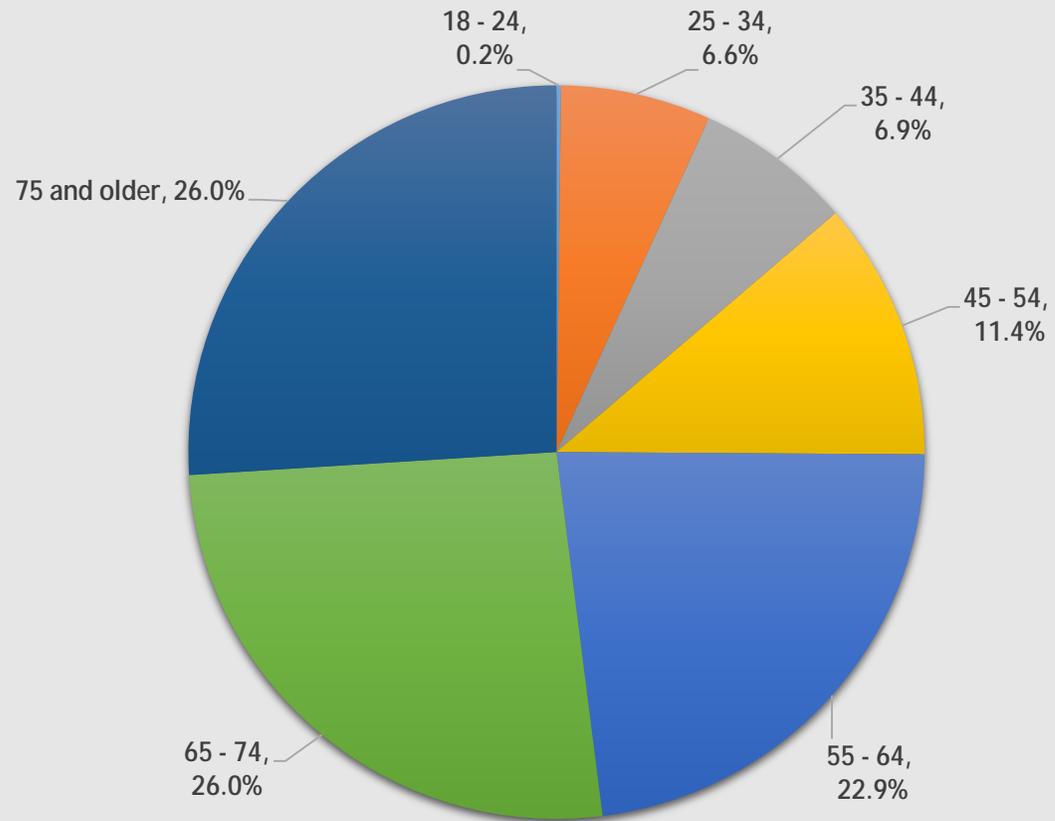
2016 NORTH CANTON SURVEY



Survey Overview

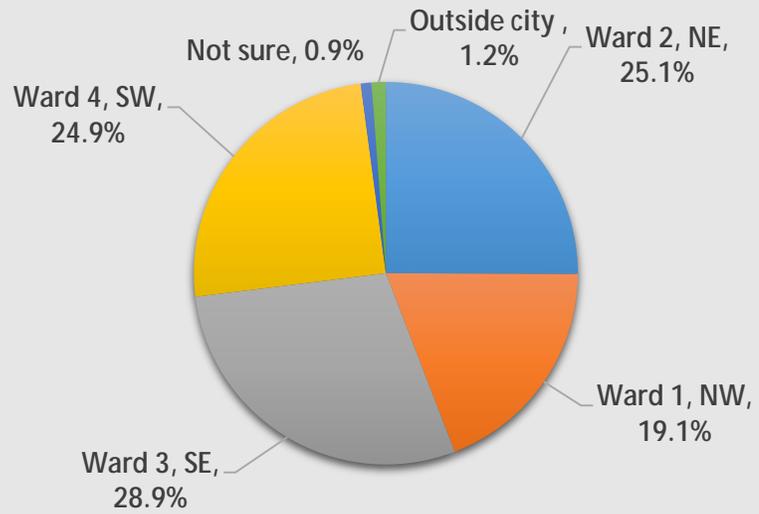
- Distributed to citizens who receive water bill in city limits
- Option to give responses by mail or online
- Survey information on city website
- Total responses – 951 (14.9% of 6400)
 - *Mail-in (736)*
 - *Online via northcantonsurvey.com (215)*

Age of respondents

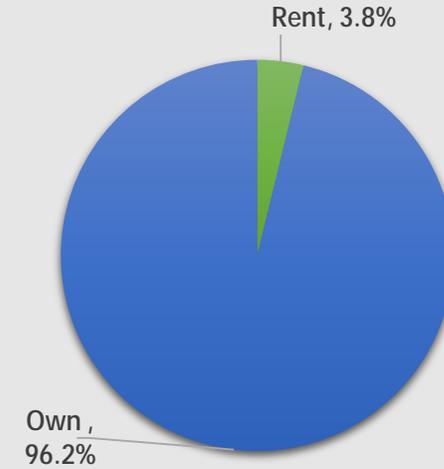


Demographics

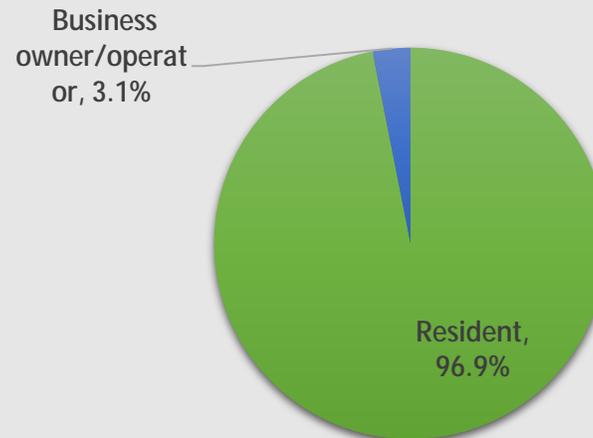
Respondent location



Home own vs rent



Residents vs non-residents

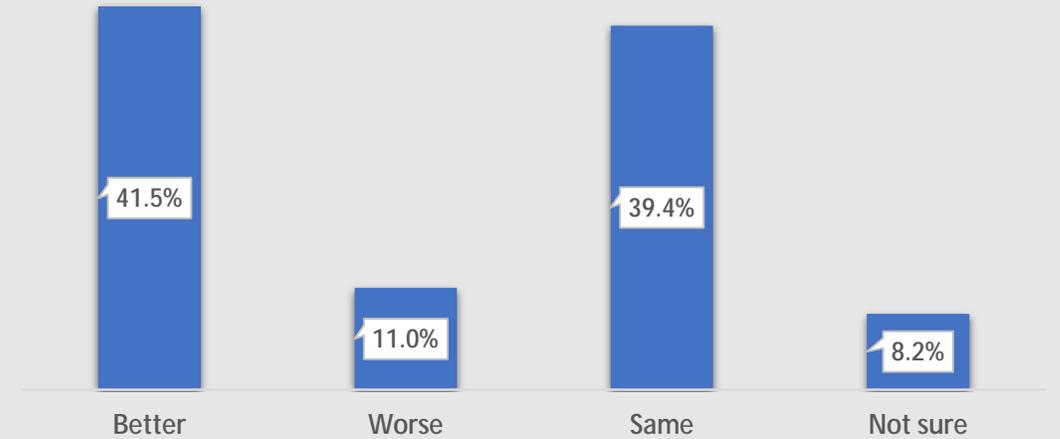


Resident Outlook

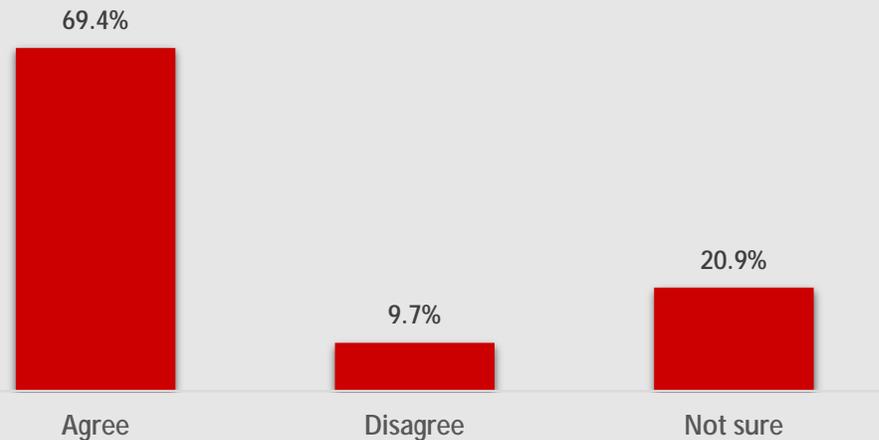
Do you plan on staying in North Canton for the next 5 years?



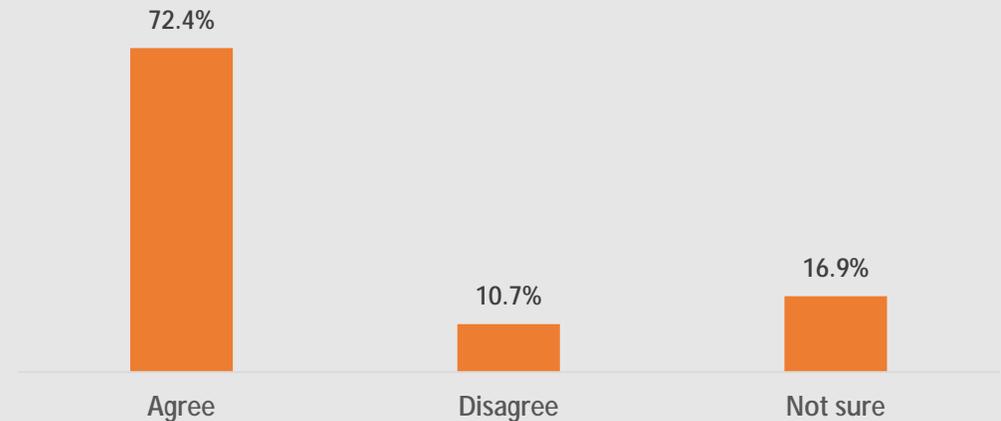
In general, the quality of life in North Canton is changing for:



I am pleased with the overall direction the City is taking

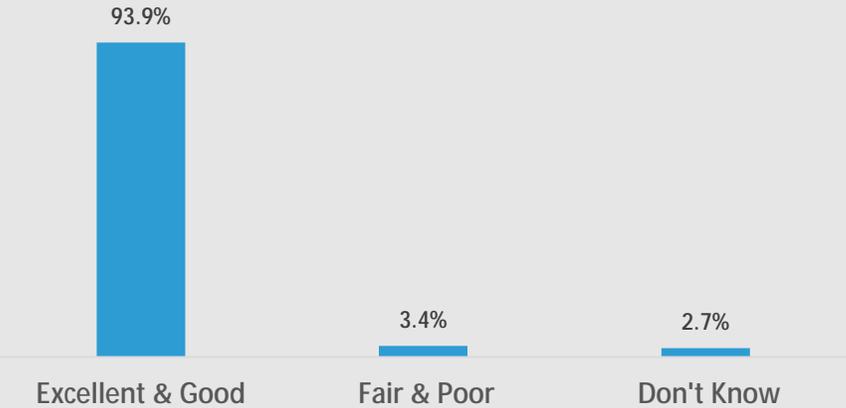


"I receive good value for the City taxes I pay"



City services – Safety Services

Police Services



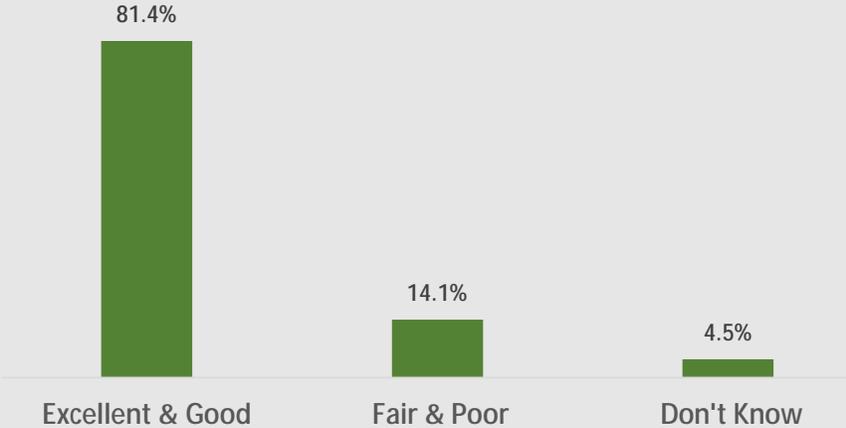
Fire Services



EMS Service

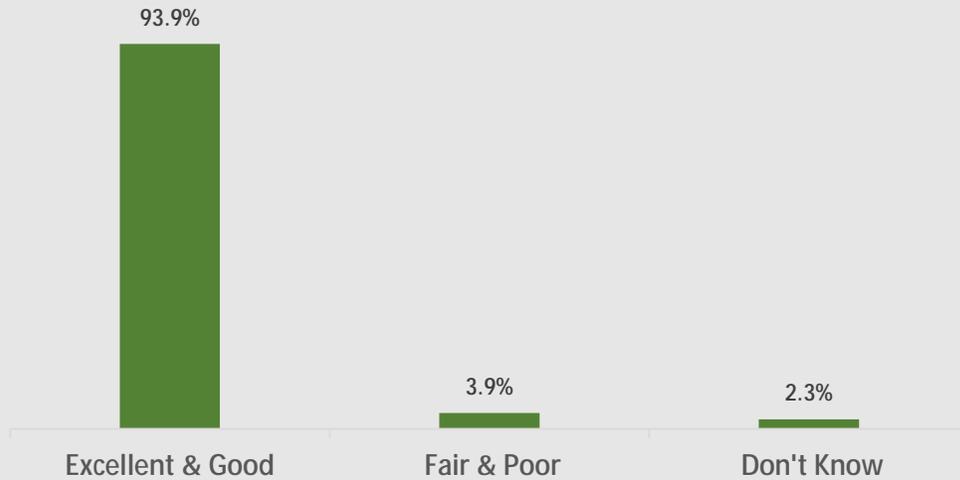


Traffic Enforcement



City Services - General

Trash Collection/Recycling



Yard Waste Pickup



City Services – General continued

Sanitary Sewer Services



Drinking Water Quality



Storm Drainage



City Services - Streets

Snow Removal



Street Repair



City Services - Other

Property Code Enforcement



Planning & Zoning

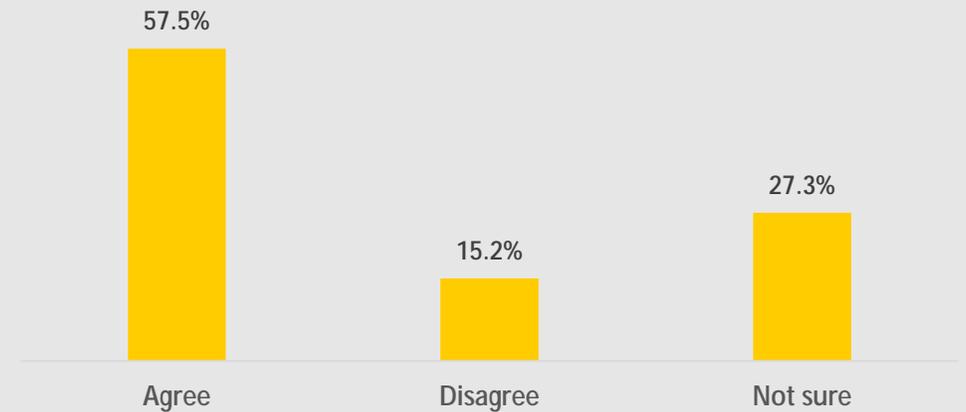


Housing and Maintenance codes

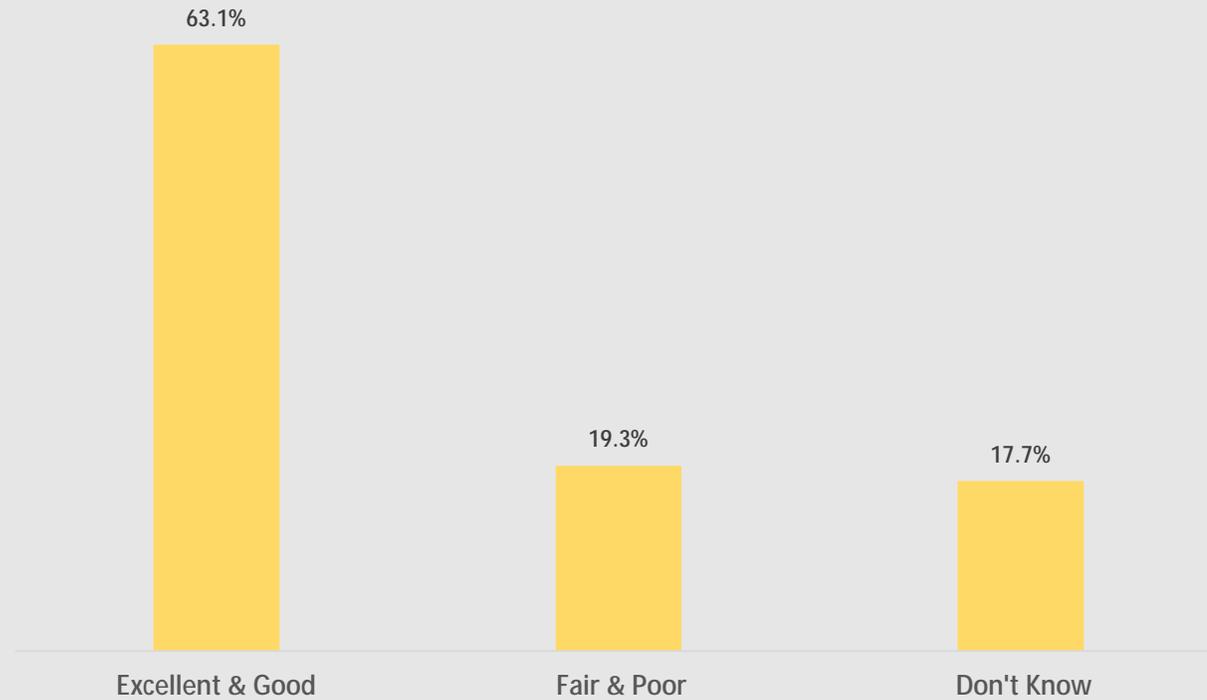
Should the City develop a strategy for improving older homes to make them more attractive to young families?



City officials should enact stronger housing maintenance codes:

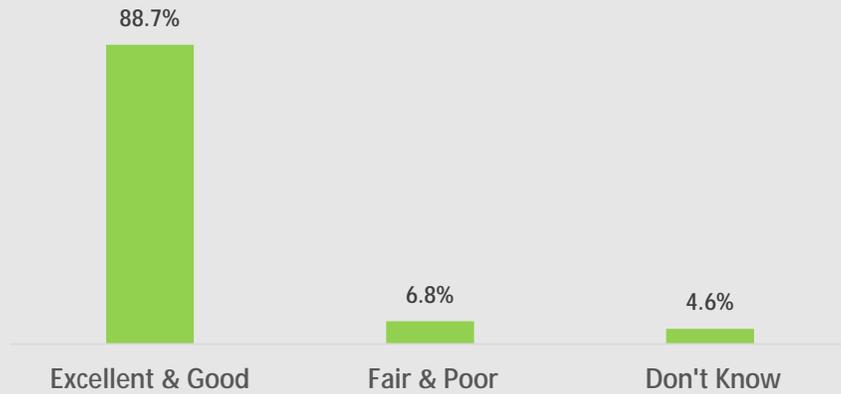


Economic and Community Development



City Services – Parks, Recreation, and Community Events

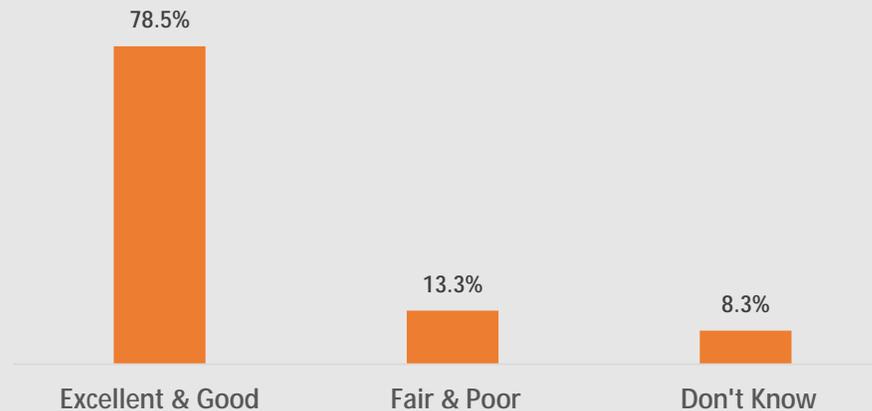
Park/Recreation Facilities



Dogwood Pool Operations

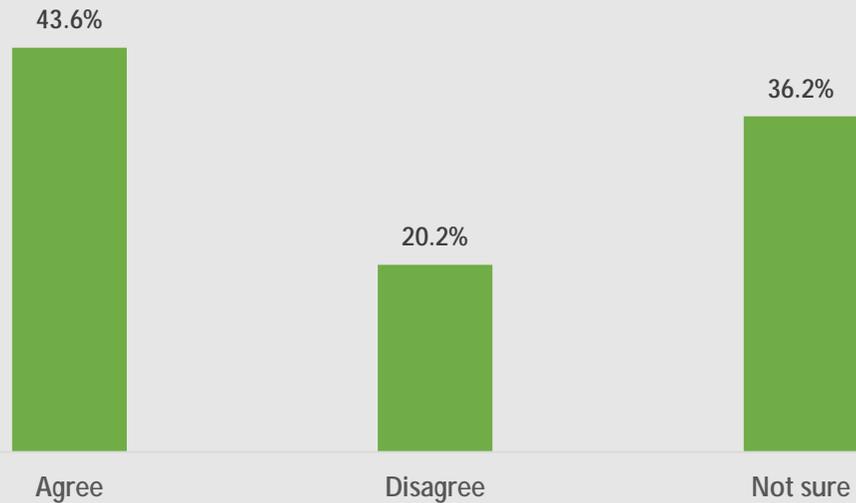


Community Events

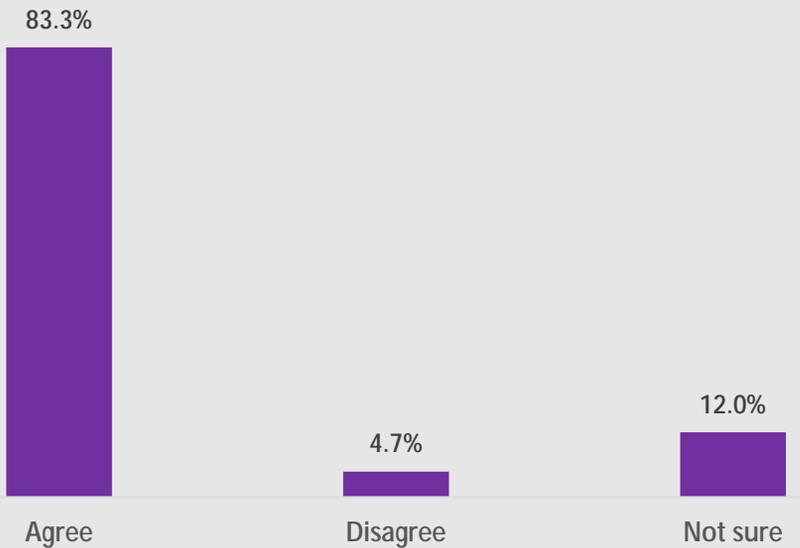


Sharing of information

I feel that important information is conveyed to residents from Council and the Administration in a timely and efficient manner

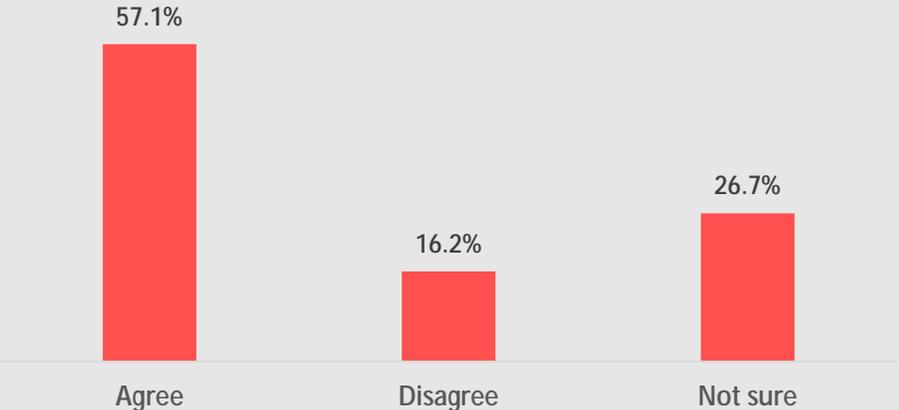


A City newsletter would be very helpful to communicate information to our residents



Elected officials

Our elected officials care about what citizens think



City Council acts responsibly and respectfully with our tax dollars:

